Robert-James Sales, Inc.

PIPELINE

lssue 44

December 2012

Jeffrey Gutekunst received the Manager of the Year award at our 2012 sales meeting. Congratulations Jeffrey!



Left to right: Jim Bokor Jr, Jeff Parrish, Jeffrey Gutekunst, and Joe McIntosh.



Left to right: Joe McIntosh, Jim Bokor Jr, Scott Van Deurzen, and Jeff Parrish.

The salesman of the year award is now The William M. Barto Salesman of the year award. Honoring William Barto at our 2012 sales meeting was (left to right) Jennifer Barto, Jim Bokor Sr, Joan Barto, and Bill Barto Jr.



Scott Van Deurzen was recognized as salesman of the year!







Bob and Jim congratulated each other at the Christmas party for their 40th year anniversary!

Amanda & Rob Brunner welcomed home Kyle Nicholas Brunner, 7lbs 9oz on June 20, 2012. Older brothers Anthony(6) and Kevin(3) have been very helpful taking care of their baby brother.





Is the most important person in our company. OUR CUSTOMER Is a human being with feelings like our own. OUR CUSTOMER Deserves our most courteous and attentive treatment. OUR CUSTOMER Does not interrupt our work; he/she is the purpose of it. OUR CUSTOMER Brings us his/her needs; it is our job to fulfill them.

OUR CUSTOMER

OUR CUSTOMER Is part of our company; he/she is not an outsider. OUR CUSTOMER

Does not depend on us; we depend on him/her. OUR CUSTOMER "IS" our business.



In October of 2012, we found two baby kittens who were about three weeks old in our Buffalo warehouse. They were not even a pound when they were found. They were so tiny we could hold them in the palm of our hands or even in our shoes as you can see in the above picture. Marissa Bavisotto (Accounting) and Anthony Jones (Buffalo Warehouse) decided to take home the male who is named Simba. Marissa's cousin took in the female and they named her Nala. Simba was found, and then a few days later Nala was. He is the more aggressive of the two (as you can see in the above picture of him kissing Nala). Nala enjoys sleeping and cuddling while Simba enjoys climbing windows and getting into trouble! They both had to be bottle fed and nursed back to health. Now they are both healthy and continue to grow every day!





Accounting celebrating at Robert-James Sales Inc. Christmas party. The party was held at Transit Valley Country Club on December 11th 2012. Top row from left: Marissa Bavisotto, Bernie Clough, Joe McIntosh, Cherie Nichols. Bottom row from left: Mary Lou Bavisotto, Pat Frankenberger, Tammy Tout,

Amanda Stelmach.

Robert-James Sales, Inc.

<u>President</u>:

James Bokor, Jr.

Board of Directors:

James Bokor, Sr. Robert Glidden, Jr. James Bokor, Jr. Joseph McIntosh James Schmit Gerard Mazurkiewicz Robert Glidden, III

Anniversaries

<u>38 Years</u>		
Pat Frankenberger	Corporate	10/14/1974
<u>30 Years</u>		
Gerald Webb	Buffalo	12/16/1982
<u>29 Years</u>		
Mike Luich	Cleveland	10/31/1983
<u>27 Years</u>		
Steve Harrity	Cleveland	11/18/1985
Mary Lou Bavisotto	Corporate	12/18/1985
<u>24 Years</u>		
Joe McIntosh	Corporate	10/10/1988
<u>18 Years</u>		
David Casey	Cleveland	11/16/1994
<u>14 Years</u>		
Theresa Redman	Buffalo	10/19/1998
<u>13 Years</u>		
Donald Watson	Buffalo	10/18/1999
Tammy Tout	Corporate	10/11/1999
<u>10 Years</u>		
Jeffrey Fortney	Chicago	11/11/2002
<u>9 Years</u>		
Joseph Papp	Buffalo	11/22/2003
<u>8 Years</u>		
Ralph Guzman	Chicago	10/25/2004
Matthew Towson	Chicago	11/01/2004
James Kroll	Chicago	11/01/2004
<u>7 Years</u>		
Jeffrey Gutekunst	Buffalo	11/28/2005
1		

<u>(continued)</u>

<u>6 Years</u>

Michael Mrozek	Buffalo	10/19/2006
Scott Van Deurzen	Chicago	11/13/2006
Joseph Nader	Cleveland	12/11/2006
<u>4 Years</u>		
Richard Motzer	North Carolina	10/06/2008
Glenn Aman	Indianapolis	10/13/2008
Eileen Toti	New Jersey	10/17/2008
Donna Homan	North Carolina	10/22/2008
<u>3 Years</u>		
Joanne Wargula	Buffalo	10/19/2009
Tina Baggett	Indianapolis	10/19/2009
<u>2 Years</u>		
Eric Pieczynski	Buffalo	10/12/2010
Darrel Oldham	Buffalo	10/13/2010
Joanna Flores	Chicago	11/22/2010
John O'Meara	Minneapolis	11/30/2010
<u>1 Year</u>		
Michael Studer	Cleveland	10/03/2011
Michael Ross	Chicago	10/03/2011
Robert Michel	Buffalo	11/07/2011

Welcome New Employees

<u>Buffalo</u>		
Brittany Bolden	Clerical	01/21/2013
Daniel Cervi	Warehouse	01/14/2013
Daniel English	Warehouse	01/07/2013
Michael Maziarz	Warehouse	01/28/2013
Anthony Moffe	Warehouse	01/28/2013
<u>Chicago</u>		
Richard Johnston	Warehouse	11/29/2012
<u>Indianapolis</u>		
Michael Barthelmes	Warehouse	10/22/2012
Joshua Pardue	Inside Sales	02/11/2013
<u>Minneapolis</u>		
Paul Stresnak	Warehouse	01/02/2013
<u>New Jersey</u>		
Mark Hartman	Outside Sales	01/07/2013
<u>Utah</u>		
Priscilla Lister	Clerical	01/02/2013
David Nichols	Outside Sales	10/15/2012



The following people were recognized for dedicated years of service to Robert-James Sales. Gerald Webb (top left) for 30 years. Bob Ciminella (top right) for 25 years. Dave Simmons (middle left). Mark Dudyinski (middle right) 10 years. Joe Papp (bottom) 15 years.

> As the Columnist and Editor of the PIPELINE, I welcome any input you may have with regards to current events, suggestions and resources to share with other branches. For those who contributed material, thank you for making the newsletter more enjoyable. Thank you. Maríssa Bavísotto ရ Tammy Tout



